

**Phone (USA):** 1-888-404-4413

### **International Dialing Instructions-**

**Direct® Toll-Free Service** is a two-step dialing process:

1. Call the local AT&T Direct® Access Code for the country from which you are calling from this list.
2. You will reach the automated operator (in English) stating "AT&T, Please dial the number you are calling now"
3. Please enter the following number: 888-404-4413
4. You will hear the following automated response "Thank you for using AT&T". Following the automate response, you will be connected to the helpdesk.

***Note: Phone numbers are toll free and the helpdesk is open 24 hours a day, 7 days a week.***

## Dial-In Access Codes

Country	Access Code
Argentina - Telecom	0-800-555-4288
Telefonica	0-800-222-1288
ALA	0-800-288-5288
Australia - Telstra	1-800-881-011
Optus	1-800-551-155
Austria	0-800-200-288
Belgium	0-800-100-10
Brazil	0-800-890-0288
	0-800-888-8288
Bulgaria	00-800-0010
Canada	1-800-225-5288
China, PRC - South, Shanghai - China Telecom	10-811
North, Beijing CNG	108-888
China Telecom (Mandarin)	108-10
North, Beijing CNG (Mandarin)	108-710
Colombia	01-800-911-0010
	01-800-911-0011
Costa Rica	0-800-011-4114
Cyprus	800-900-10
Czech Republic	00-800-222-55288
Denmark	800-100-10
Estonia	800-12001
Finland	0-800-11-0015

Country	Access Code
France - Hotels 1	0-800-99-1011
Hotels 2	0-800-99-1111
Hotels 3	0-800-99-1211
Hotels-Paris Only	0-800-99-0111
France Telecom	0-800-99-0011
Telecom Development	0805-701-288
Germany	0-800-225-5288
Hong Kong - Hong Kong Telephone	800-96-1111
New World Telephone	800-93-2266
Hungary	06-800-011-11
Iceland	00-800-222-552-88
Ireland	1-800-550-000
UIFN	00-800-222-55288
Israel - Bezeq	1-80-949-4949
Golden Lines	1-80-922-2222
Barak	1-80-933-3333
Italy	800-172-444
Japan - KDDI	00-539-111
Softbank Telecom	00-663-5111
NTT	0034-811-001
Korea, Republic - Korea Telecom	00-729-11
US Military Bases Korea Telecom	550-HOME
ONSE	00-369-11
Dacom	00-309-11
US Military Bases Dacom	550-2USA

## Dial-In Access Codes

Country	Access Code
Latvia	8000-2288
Lithuania	8^800-900-28
Malaysia	1-800-80-0011
Malta	800-901-10
Netherlands	0800-022-9111
New Zealand	000-911
Norway	800-190-11
US Military Bases	800-199-11
Panama	800-0109
	800-2288
Philippines - PLDT	1010-5511-00
PLDT	1010-5511-10
Globe	105-11
Globe	105-12
Philcom	105-11
Philcom	105-12
Digitel	105-11
Digitel	105-12
Smart	105-11
Smart	105-12
Bayan	105-11
Poland	0-0-800-111-1111
Portugal	800-800-128

Country	Access Code
Russia	8^10-800-110-1011
Moscow	363-2400
Outside Moscow	8^495-363-2400
St. Petersburg	363-2400
Outside St. Petersburg	8^812-363-2400
Singapore - SingTel	800-011-1111
StarHub	800-001-0001
South Africa	0-800-99-0123
Spain	900-99-0011
Sweden	020-799-111
Switzerland	0-800-890011
Taiwan	00-801-102-880
Thailand	1-800-0001-33
	001-999-111-11
United Kingdom - British Telecom	0-800-89-0011
C&W	0-500-89-0011
NTL	0-800-013-0011